

ON YOUR DOORSTEP



Summer 2026

Feature
Stories



Community
News



Our Homes



What's ON



Competition Time

... and lots more!

www.glenhousing.co.uk



| <https://www.facebook.com/GlenHousing>



ON YOUR DOORSTEP

Striving to make a Difference



FEATURED STORY



Rockfield Gardens

Read more
about the
Street's Net
Zero Retrofit
Journey inside



QUICK HIGHLIGHTS

1

Changes to
housing law &
what it means
to your tenancy.

2

Volunteering
day at Coul Den

3

Our rent
& arrears
figures



VOLUNTEERING
DAY

What a busy and rewarding year it has been at Glen!

Together, we have made real improvements to tenants' homes, completing most of our window replacement programme ahead of schedule, as well as delivering new bathrooms, fencing at the Broom Estate and upgraded smoke alarms. At Rockfield Gardens, heat pumps, insulation, solar panels and battery storage are helping to create warmer, cleaner and more energy-efficient homes.

Just as importantly, we are creating more ways for tenants to be heard and involved. Carolyn, our Tenant and Community Engagement Officer, is bringing people together through Street, Eat and Greet events and social media, while our new Tenant Engagement Strategy will help turn your views into action. We have also welcomed new staff and Board members—and we would love more tenants to join us in shaping Glen's future.

We know household budgets remain under pressure, so I am delighted that the Big Idea Project has secured funding for another year. Please contact the office if you need support or want to become involved. Thank you to every tenant, staff member and Board member who has contributed this year—your ideas, patience and commitment are helping Glen move forward with confidence.



A MESSAGE FROM OUR CHAIRPERSON



GRAHAM ROSS

PET-FRIENDLY GARDENING:

SAFE WAYS TO TACKLE WEEDS THIS SUMMER



Many common weedkillers contain chemicals that can be harmful to pets. Some are toxic even in tiny amounts or remain in the garden long after you've applied a treatment.

Use these practical, pet-safe tips to keep your garden weed-free—and your pets safe.

“

A pet-friendly garden starts with choosing the right products and methods.



1. HAND WEEDING AND MULCHING

- Pull weeds by hand before they set seed.
- Apply a thick layer of mulch to suppress new growth.
- Use pet-friendly materials like straw, bark, or wood chips.
- A weed-free garden is simpler, safer, and better for all pets.



2. PET-SAFE HERBICIDES AND NATURAL ALTERNATIVES

If you prefer a spray:

- Look for products labeled safe for children and pets.
- Avoid glyphosate-based sprays and chemical weedkillers.
- Try natural options like corn gluten meal, vinegar, or boiling water for small weeds growing in cracks or crevices.
- Natural or organic does not always mean harmful or pet-safe. Always review directions and ingredient lists.

If you're ever unsure about a product or its safety, consult your vet or ask at your local garden center.



3. TIMING AND KEEPING PETS AWAY FROM TREATED AREAS

- Apply any treatments when pets are not outdoors.
- Keep pets off treated areas until dry (or as directed).
- Don't let pets walk, roll, or lick treated surfaces or plant leaves.
- Rinse pet paws, tummy, and fur after outdoor time.



4. ALWAYS CHECK THE LABEL

Labels list active ingredients, re-entry times, and pet precautions. Follow every instruction carefully. When in doubt, use the gentlest option.

The label will tell you:

- If the product is safe for pets (and under what conditions).
- How long to stay off the area after application.
- Any specific risks for pets if ingested or licked.



A FINAL REMINDER

Natural doesn't always mean safe. Some plants and natural substances can still be toxic to pets. Know what's in your garden and choose the safest options for your furry friends.



IMPORTANT CHANGES TO HOUSING LAW IN SCOTLAND

There have been important changes to housing law in Scotland, introduced through the Housing (Scotland) Act 2025.

These changes are designed to make homes safer, more secure and more affordable, while making sure tenants get the right support when they need it.

There is now a stronger legal focus on making sure homes stay safe, warm and in good condition.

HERE'S A SIMPLE GUIDE TO WHAT THIS MEANS FOR YOU:



STRONGER PROTECTION FOR TENANTS EXPERIENCING DOMESTIC ABUSE

- * Wider definition of abuse
- * Stronger duties on services to respond and support
- * Legal changes for improved protection of your tenancy if you are at risk

If you are affected the next page gives details of all the support available in Fife.



A STRONGER FOCUS ON SAFE, WARM AND GOOD CONDITION HOMES

This means:

- * Clearer processes for dealing with damp and mould
- * Prompt action where issues are reported
- * A continued commitment to keeping homes in a good standard

Most homes will not experience serious issues, but if something does arise, we now have improved ways to respond quickly.

If you do notice any signs of damp or mould, please report it early so we can deal with it and prevent it getting worse.



CHANGES TO SUCCESSION: PASSING ON YOUR TENANCY

There is an important change to how long someone must live with you before they can take over the tenancy if the tenant dies.

- * The required residency period has reduced from 12 months to 6 months.
- * The person must have your home as their only or main home.
- * The onus is on the tenant to advise their landlord if their household details change (children moving out or new household members moving in) as this may affect succession rights in the future.

Up-to-date information makes it easier for eligible household members to succeed your tenancy.



HELPING PREVENT HOMELESSNESS

A new approach called 'Ask and Act' means a wider range of public services will now be required to play a role in preventing homelessness. These services must all help to spot problems early and connect you with support.

We will:

- * Ask about your housing situation
- * Offer help and connect you to support if you are at risk

You can:

- * Talk to us early
- * Let us know if you are worried about your housing

The aim is to take problems away before they build up and to help you stay in your home.



**WE'RE HERE
TO HELP**

If you have any questions about these changes or need support, please get in touch.
We're here for you.

*Your home,
our priority*



DOMESTIC ABUSE HELPLINE DETAILS



SUPPORT FOR WOMEN AND CHILDREN

FIFE WOMEN'S AID

Confidential support, advocacy, refuge accommodation, outreach services, and support for children and young people.



Women's Helpline: **0808 802 5555**



Children & Young People's Helpline: **0808 801 0422**



Website: <https://fifewomensaid.org.uk/>



SHAKTI WOMEN'S AID

Specialist support for Black and Minority Ethnic women, children and young people affected by domestic abuse, forced marriage, and honour-based abuse.



Phone: **0131 475 2399**



Email: info@shaktiedinburgh.co.uk



Website: <https://shaktiedinburgh.co.uk/>



SUPPORT FOR MEN

AMIS: ABUSED MEN IN SCOTLAND

Free confidential support and advice for men.



Freephone: **03300 949 395**



Email: support@amis.org.uk



Website: <https://abusedmeninScotland.org/>



SUPPORT FOR LGBTQ+ PEOPLE

LGBT HEALTH AND WELLBEING

Confidential LGBTQ+ helpline, information, support, and signposting.



LGBT Freephone Helpline: **0800 464 7000**



Website: www.lgbthealth.org.uk

GALOP THE UK'S SPECIALIST LGBTQ+ ANTI- ABUSE CHARITY



National LGBTQ+ Domestic Abuse Helpline: **0800 999 5428**



Email: help@galop.org.uk



Website: www.galop.org.uk

EMERGENCY ACCOMMODATION AND SAFE SHELTER

If it's not safe to remain at Home, Fife Women's Aid can help women and children access refuge accommodation and emergency housing support.

Anyone needing emergency accommodation because of domestic abuse, including men and LGBT+ individuals, can also contact:

Scotland's Domestic Abuse and Forced Marriage Helpline:
0800 027 1234

Police Scotland via **999** or **101**

ANONYMOUS REPORTING CRIMESTOPPERS

Report 100% anonymously. You don't have to give your name or any personal details.

0800 555 111

www.crimestoppers.uk.org

SEXUAL VIOLENCE SUPPORT

FIFE RAPE AND SEXUAL ASSAULT CENTRE (FRASAC)

Free, confidential support for anyone aged 13+ affected by rape or sexual violence.

Phone: **01592 642 336** Helpline: **08088 01 03 02**

Email: info@frasac.org.uk

Website: www.frasac.org.uk

YOU ARE NOT ALONE

Domestic abuse can be physical, emotional, psychological, sexual, financial, or coercive. No one deserves to live in fear. Support is available for women, men, children, and LGBTQ+ people.

In an emergency, call 999.

Awaab's Law: What It Means for Scottish Tenants



**NEW LAW
FROM
6 OCTOBER
2026**

From 6 October 2026, new legislation known as Awaab's Law will come into force across Scotland, giving tenants greater protection from damp and mould in rented homes. The law is named after Awaab Ishak, a two-year-old boy who tragically died in 2020 following prolonged exposure to mould in his family's home.



Awaab's Law will require both social and private landlords to act more quickly when tenants report damp and mould issues, helping to ensure homes are **safe, healthy, and fit to live in**.



WHAT WILL CHANGE?

- ✓ Landlords must investigate reports of damp and mould within **10 working days** of being made aware of the issue.
- ✓ Provide tenants with a written summary of the investigation findings within **3 working days** of the investigation being completed.
- ✓ Start any necessary repair work within **5 working days** where substantial damp or mould is identified.
- ✓ Take steps to ensure properties remain **substantially** free from damp and mould, where reasonably practicable.
- ✓ **Keep tenants informed** if circumstances beyond their control affect repair timescales.



WHY IS THIS IMPORTANT?

Damp and mould can have serious impacts on health, particularly for:

-  Babies and young children
-  Older people
-  People with asthma or respiratory conditions
-  Anyone with a weakened immune system

Awaab's Law aims to ensure problems are identified and addressed quickly, reducing risks to health and improving homes for everyone.



WHAT SHOULD TENANTS DO?



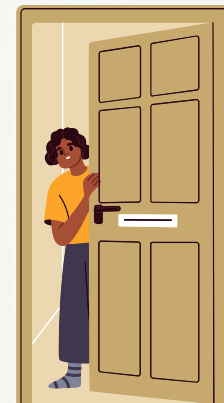
Report damp, condensation, or mould to your landlord **as soon as possible**.



Keep a record of when you reported the issue.



Take **photographs** if safe to do so.



It is extremely important to be at home once an appointment time has been organised.

No access will cause delays in identifying the cause and increases the risk to you and your family's health.

Everyone deserves to live in a **safe, warm, and healthy** home. Awaab's Law will **strengthen tenants' rights** and help ensure damp and mould issues are dealt with promptly and effectively across Scotland.

You have the right to a safe home 



OUR HOMES



ROCKFIELD GARDENS

NET ZERO RETRO FIT COMPLETED

- ✓ 30 homes improved
- ✓ Innovative Scottish technology
- ✓ Warm homes, lower bills
- ✓ Better security and comfort

*Thank you for your patience
during the works.*



Rockfield Gardens Retrofit Sets the Standard for the Future

The completion of Glen Housing Association's £1.6 million retrofit programme marks a significant milestone and provides a strong foundation for the future. Designed to improve energy efficiency, reduce carbon emissions and test innovative solutions, the project has upgraded homes from EPC Band C/D to Band B while trialling technologies such as Scottish-made Sunamp heat batteries.

Beyond the physical improvements, Glen's understanding of retrofit delivery has been strengthened and built organisational confidence, creating a robust base to inform future investment decisions. It has also demonstrated that ambitious net zero projects are not the preserve of larger housing organisations. Through strong partnerships, meaningful tenant engagement and a commitment to innovation, Glen has shown how a small Housing Association can deliver transformational change.

The knowledge gained at Rockfield Gardens will help shape future improvements across our housing stock and provide valuable learning for the wider housing sector. Most importantly, the project has made a tangible difference to tenants' lives, improving comfort while reducing energy costs.



Need to report a repair?

Visit www.glenhousing.co.uk or call 01592 621188



MONEY MATTERS

*Helping our
community
thrive* 

Practical support. Useful advice. Stronger communities.



Rent Arrears Update

The pie chart demonstrates our quarterly rent arrears with 9 out of the 12 months being very similar. There was a slight increase between October & December 2025, which then dropped again from January to March 2026. July has seen us reducing the amount to £14,500, which is well below our target of £20,000.

✓ This positive trend reflects the success of early intervention, payment arrangements, and the support available to tenants experiencing financial difficulties.

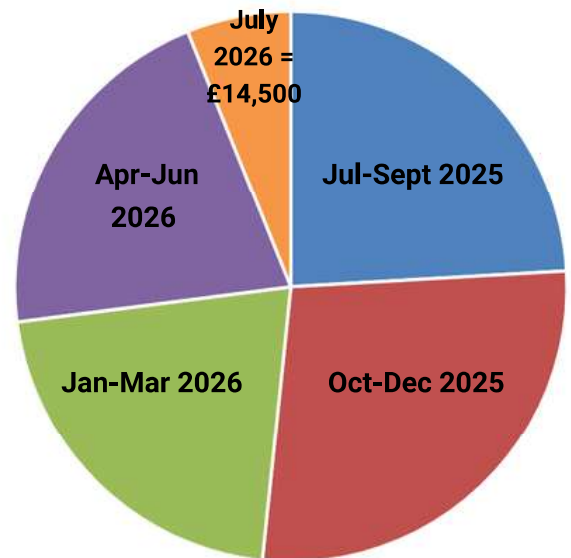
Carolyn McAllister, our Income Maximisation Officer is based at Glen's office in Collydean on a Monday. Contact us if you'd like to make an appointment.



A wee reminder that your rent account should be 1 month in advance and paid on or by the 1st of each month.

Regular, consistent payments helps us maintain and improve homes; deliver repairs and maintenance services; invest in communities and neighbourhoods and continue providing support services for tenants

Rent Arrears by Quarter July 2025 to July 2026



GET SUPPORT THAT HELPS

The Big Idea Project works alongside Glen Housing Association to provide an Income Maximisation and Energy Advice Service.

The Big IDEA (Income, Debt, Energy Advice) project is able to assist with: budgeting, benefit claims and appeals, navigating from legacy benefits to Universal Credit, grant applications – i.e. for school clothing etc. and energy advice.

In-depth advice and one-to-one support can be provided through telephone advice, virtual appointments, home visits and workshops.

In addition, a programme of outreach work, events and training will be delivered to reach those households who will benefit most from the project. These sessions will cover basic household money management and information about the sources of advice and support available.

Local charity, Greener Kirkcaldy's **Cosy Kingdom** Energy Advisors will offer advice tailored to each household's needs, helping them to stay warm and get energy bills under control and providing a single point of contact for referrals.

COMMUNITY NEWS

LOCAL UPDATES NEIGHBOURS POSITIVE CHANGE



DOG POO STILL AN ISSUE

We would like to thank everyone for the noticeable improvement in dog fouling across streets since this issue was highlighted in our last newsletter.

Unfortunately, Glenfield Court and Durie Street remain a concern, where garden areas are shared, as it can be difficult to identify who is responsible.

We would remind all dog owners that cleaning up after their pet(s) is essential.



COLLYDEAN WILDLIFE GARDEN UPDATE

In September, we'll be working with the Fife Seed Library to harvest seeds, helping to preserve plants and share resources with the wider community. As Collydean Primary School returns after the summer holidays, we're excited to work in partnership with the school to deliver a fantastic programme of gardening, nature, and outdoor learning activities throughout the year ahead.



MAGNUS DRIVE FUN DAY: 31ST JULY

Glen's one and only Phyllis, was spotted strolling around the event, with her new crew, leading many to wonder whether the caretaking team were being replaced. The alpacas seemed to take their duties very seriously, inspecting the grounds, greeting visitors and posing for countless photographs.



SUMMER 2026 - CREATING POSITIVE CHANGE



SUMMER 2026

COMMUNITY *Connections*



MAKING OUR
COMMUNITY
STRONGER
TOGETHER



NEWS EVENTS PEOPLE PLACES



IN THE SPOTLIGHT

RIVER LEVEN PARK RUN

Plans are gathering pace for a weekly parkrun alongside the River Leven. If you are interested in supporting the project or want more details, contact mandymcgaughie@rocketmail.com



UPCOMING EVENTS



Bookbug
sessions

Monthly at your local library. Click the link for details on how to book.
https://s/2026/07/Bookbug_Session_List_July_2026-2.pdf



The Blitz: A
People's Story

Date: 29 August 2026
Time: 1:00PM
Location: Free talk at
Methil Heritage Centre



Women's Football Festival
with Free Rail Travel

17 September 2026
11:00am-3:00pm

Locations: Edinburgh &
Glasgow

Street soccer event with free
travel from Fife for women.



IN THE SPOTLIGHT

VOLUNTEERING DAY

Community engagement involves everyone at Glen Housing and we work alongside local organisations to support their aims. Recently a few of us volunteered at Coul Den, a few minutes from our Collydean office to build dams on the Back Burn to help fish negotiate the water and reach their spawning ground.



VOLUNTEERING FOR GLEN

Join our Tenant Volunteer Register



We're inviting tenants and their households to get involved and help shape our communities by joining our Volunteer Register.

Here are just a few ways you could get involved:

- Helping plant and care for our community wildlife garden at Magnus Drive
- Taking part in neighbourhood improvements
- Giving feedback on our policies and services

***Working together, we can create real social value
in our communities***

VOLUNTEERING NEAR YOU



Levenmouth Foodbank are seeking volunteer shoppers. You require a full clean drivers licence to apply.

Contact

Cassie@levenmouth.foodbank.org.uk
for further information.

Volunteering doesn't just benefit your neighbourhood — it's also proven to have a positive impact on mental health and wellbeing, helping you feel more connected and fulfilled.

AGM

Save the Date



DATE & TIME: Thursday 17th
September at 6.30pm



VENUE: Collydean Community
Centre



RESPONDING: Click the QR code to RSVP or
email info@glenhousing.co.uk
or telephone 01592 621188



**If you need help
getting to
Collydean, just let
us know and we'll
be happy to
arrange transport.**



YOU'RE INVITED!

Our Annual General Meeting isn't just about reports and updates. It's a chance to come together, celebrate what we've achieved, and hear about some of the exciting projects happening in our communities.

This year we'll be joined by Fife Seed Library, who will introduce their work and talk about how we're teaming up to help the Collydean Wildlife Garden flourish. Whether you're interested in nature, gardening, or simply enjoying local green spaces, there's something for everyone to discover.

We'll also hear from Josie, one of our Board Members, who was previously a Glen tenant. Josie will talk about her journey onto the Board, what the role involves, and why becoming involved with Glen is much less daunting than you might think.

Alongside hearing about Glen's achievements over the past year and our plans for the future, you'll have the chance to ask questions, meet staff and Board members, and share your views in a relaxed and friendly setting.

Everyone is welcome. So come along, enjoy a chat, find out what's happening in your community, and discover how you can get involved.

Glen Housing Association AGM
Collydean Community Centre



**Click the QR code to respond
by 15 September, even if
you're unable to attend.**

JUST FOR FUN!

COMPETITION CORNER

Find the hidden
Glen Gnome
somewhere in
this newsletter!
HOW TO ENTER



WIN!
£20
Love2Shop
vouchers



Scan the QR code
or enter online at
<https://forms.cloud.microsoft/e/RG08b8h8y9>



Email, message or hand in
your answer



All correct entries will
be entered into the prize draw!

COMPETITION WINNER



Our spring
edition
competition
winner was
Judith, who is
pictured here
with her Asda
Shopping
Voucher

Words to Find:

ARBAILE
BEURARD
CASAN
CHESTNUT
ELDER
GROBAN
GRUNNAN
HEIMDAL
LEVENBANK
MOUNTFLEURIE
ROBERTSON
ROCKFIELD
ROSEMOUNT
SPRUCE
TASSIE
WILMINGTON

Competition Entry



STREET NAME WORD SEARCH

Q	W	E	R	T	Y	U	I	O	P	A	S	D	F	G	H	J	K
A	N	B	M	O	U	N	T	F	L	E	U	R	I	E	X	C	V
R	Q	P	O	I	U	Y	T	R	E	W	Q	A	S	D	F	G	H
B	Z	X	C	V	B	N	M	A	S	D	F	G	H	J	K	L	E
A	H	E	I	M	D	A	L	Q	W	E	R	T	Y	U	I	O	L
I	G	F	D	S	P	R	U	C	E	A	Z	X	C	V	B	N	D
L	R	O	B	E	R	T	S	O	N	M	Q	W	E	R	E	Y	E
E	T	Y	U	I	O	P	A	S	D	F	G	H	J	K	U	M	R
W	Q	A	Z	X	C	V	B	N	M	Q	W	E	R	T	R	U	A
P	O	I	U	Y	T	R	O	C	K	F	I	E	L	D	A	S	K
G	R	U	N	N	A	N	Q	W	E	R	T	Y	U	I	R	P	N
R	T	Y	U	I	O	P	A	S	D	F	G	H	J	K	D	S	A
O	C	H	E	S	T	N	U	T	Q	W	E	R	T	Y	U	M	B
B	N	M	Q	W	E	R	T	Y	U	I	O	P	A	S	D	O	N
A	S	D	F	G	H	J	K	L	Z	X	C	V	S	N	G	U	E
N	T	N	U	O	M	E	S	O	R	Q	W	E	S	T	Y	R	V
C	A	S	A	N	X	C	V	B	N	M	Q	W	I	R	T	O	E
W	I	L	M	I	N	G	T	O	N	Z	X	C	E	B	N	B	L