

Membership Application Form

Name:
Address:
Postcode:
Contact Number:
Email address:



Are you a Glen HA tenant? (Please tick) Yes ☐
No ☐

If you ticked no, are you:

- ☐ A person interested in the work of the Association
- ☐ A professional person wishing to become involved
- ☐ A resident within our geographical area of operation
- ☐ Other (please specify):

Do you support the Association's aims and objectives to provide affordable, quality housing; to work in partnership to strengthen communities and meet their needs; not to trade for profit

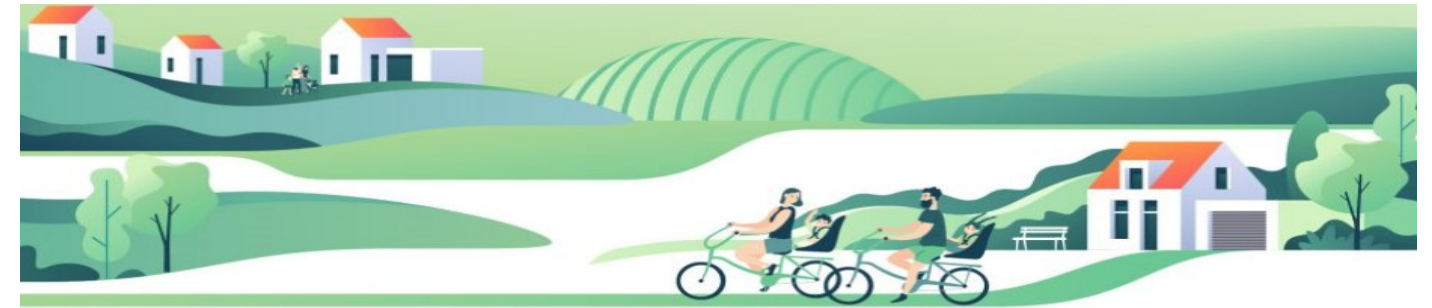
- ☐ Yes
- ☐ No

Please give your reasons for wishing to become a Glen HA member:

Please enclose £1.00 to cover the cost of your membership fee. This will be refunded if your application is not successful.

Signature:

Date:



ON YOUR DOORSTEP Glen Housing Association Newsletter Spring 2026 Edition

We're delighted to welcome Ryan to the Glen team as our new Housing Officer. Ryan will be focusing on the technical side of the role, working closely with familiar, well-kent faces Ben, Norah and our Caretaking team.

From organising and checking repairs to pre-inspecting reported issues and helping keep our estates clean, tidy and welcoming, Ryan's role is all about maintaining high standards and



Ryan Miller

keeping our neighbourhoods looking their best.

Be sure to say hello if you see him out and about.



WHAT'S INSIDE

- ♦ **Community News**
- ♦ **Rent Consultation 2026/27**
- ♦ **Join Glen for £1.00**
- ♦ **Rent Arrears 2025/26**
- ♦ **Closing the curtains on our Window Programme**
- ♦ **What's House Burping?**
- ♦ **Changes to our Newsletter**
- ♦ **Spring News**
- ♦ **Welcoming our new tenants**
- ♦ **Competition Time**
- ♦ **Just for Fun**
- ♦ **Membership Application Form**



Community News

The Steelworks Brae TRA have been meeting since the scheme was completed in 2017 and are a mix of Glen and Fife Council tenants. The group are supported by FFOTRA (Fife Federation of Tenants and Residents Associations) and Tenant Engagement Officers from the respective social landlords.

They meet at St. Agatha's Church, Methil, on the first Monday of every month at 6.00p.m.

The meetings are open and welcome to anyone who lives in the Steelworks area. March's meeting was extremely busy with a buzz of excitement around the opening of the new Mountfleurie Bridge, linking Methil and Leven over the railway line. Themes that are a communal cause for concern can be raised with the group and Fife Council, Glen and other agencies, such as Safer Communities & Police Scotland, will work with the tenants' representatives to find solutions.

If you are interested in coming along or joining the committee, please contact Kate at steelworksassociation@gmail.com



New Bridge at Mountfleurie

The brand-new Mountfleurie Bridge is now open, giving residents a safe and fully accessible route between Methil and Leven.

The crossing restores a much missed shortcut that had been closed during the Levenmouth Rail Link works, reconnecting homes, schools and key local services.

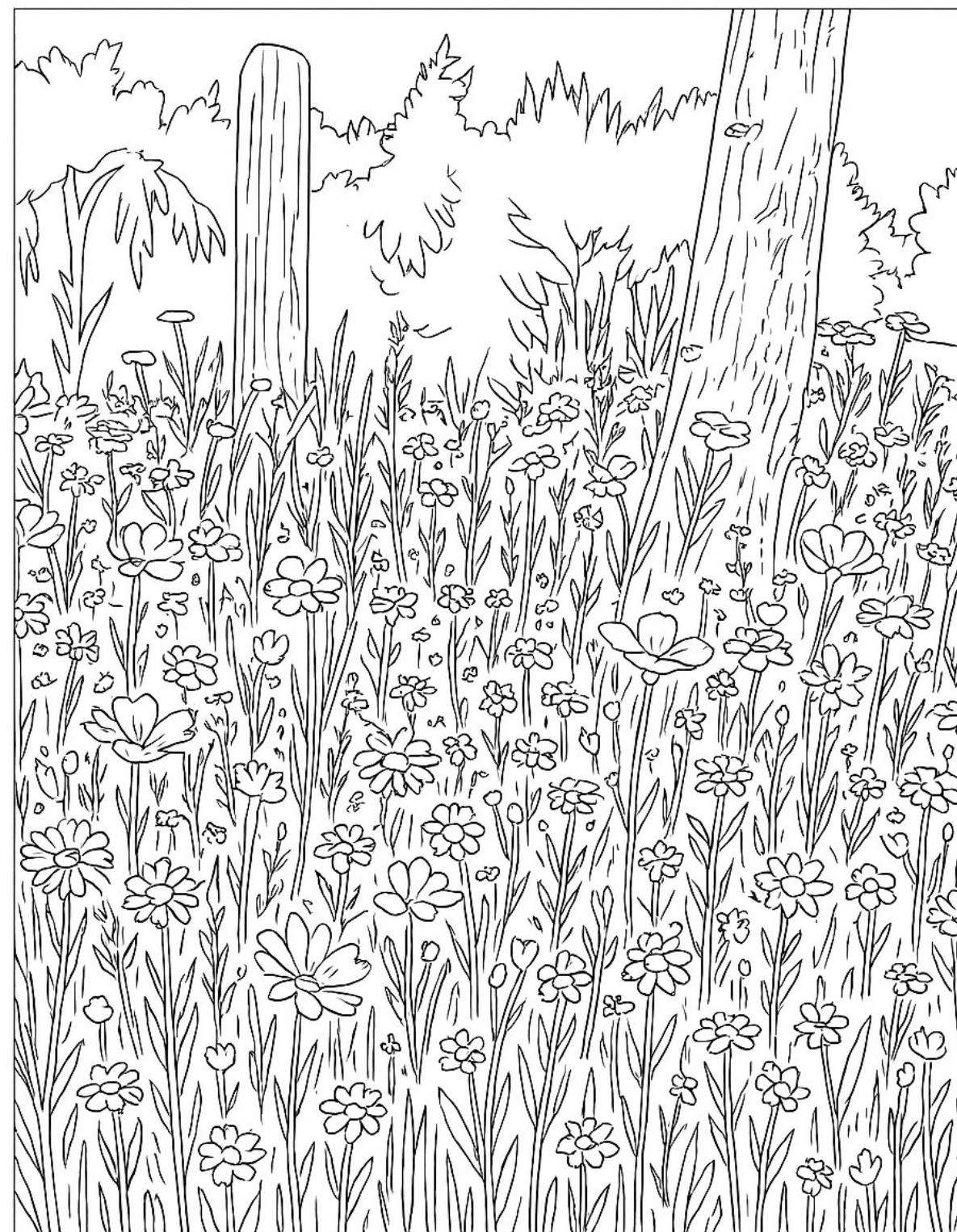
Built by Network Rail for Fife Council, the 100-metre bridge has been designed with walking, cycling and wheeling in mind, making it easier for people to get around without using a car.



Photo courtesy of Fife Council. To learn more about the Levenmouth Connectivity Project, visit:-

[Levenmouth Connectivity Project | The Leven Programme](#)

TAKE A MOMENT



COLOUR IN SPRING

COMPETITION TIME



Find the squirrel hidden in the newsletter!

Located: _____

Name: _____

Age (if under 16): _____

Contact details: _____

We love watching the squirrels playing in our office garden; they are very cheeky especially when stealing the bird food. We've hidden one somewhere in the newsletter, can you spot him?

To enter complete & cut out the coupon, hand into one of our offices or take a photo then email it or PM us on Facebook.

All correct entries will be entered into a **random prize draw on Fri 5th June**, and one lucky winner will receive a **£20 voucher for the shop of their choice**.

Wordsearch Fun

Neighbour	Support	Volunteer	Together
Respect	Friendship	Care	Help
Sharing	Welcome	Safe	Trust
Listen	Kindness	Belonging	

U D O V S H A R I N G Z K U P
J L P R J F R I E N D S H I P
Y X I N E V D L M Q V X T M B
U W R S R S D K I N D N E S S
O U O P T O P U D N M U H B V
F M P P U E G E E M S H V E T
S C V L X Z N I C R I G X L T
S U P O S Q G S W T D K P O D
F X P X L H H E L P S B G N B
B U J P B U L I T D B E S G M
H A S O O C N R X Q T Y L I W
B E U A O R U T X H J S Z N M
L R I M F S T A E I L T V G R
Q Z E G T E E R F E U Q D K A
O C A R E B B Z I U R U A V R

J U S T F O R F U N

Street, Greet and Eat



A big thanks to everyone who took the time to join us for a cuppa & a blether at our first events of the year, in Collydean & The Broom.

Greener Kirkcaldy supplied us with free winter goodies & we contracted Raith Fruits to make up soup packs & recipe cards.

Since January, our Collydean group have

met up on the last Monday of every month at 12.30pm, with Carolyn arranging a variety of activities. On Monday 25th May, we're welcoming Leslie Heritage Group along to give a local history talk.

More meetings at The Broom are in the offing, so keep an eye on our Facebook page and check out Eventbrite where you can book tickets for our events.



Everyone is welcome to join in the fun at the Magnus Drive Play Park. Meet the Glen and Community Centre Teams plus a host of volunteers who give up their time to create a carnival atmosphere.



Rent Consultation 2026-27



We had a good consultation return rate this year with 27% of our tenants responding (10% above the national average). It was a very close result with 50% supporting a 4.5% increase & 48% supporting 5%. Feedback from a recent tenants meeting made us reflect on the content of the rent letters & we realised that some more clarity was needed on why the Board opted for the higher increase.

Housing Associations work 30 years in advance on their capital works. These are projects that predict what's required per home, including replacement bathrooms, kitchens, heating, windows/doors & energy efficient sustainable products to secure each property's longevity.

Our investment in the future is fundamental to our core principles as a landlord & how we try to protect our tenants and properties for what lies ahead. Covid and Brexit spiked a huge rise in building and labour costs, & it's surprises like these that we must factor in as part of our risk management.

With the outcome from the consultation being so close, the Board felt opting for the slightly higher rise would provide more income to go towards meeting the cost of the major improvements we've made to over 300 of our homes in the past 12 months and the anticipated expenditure for the next few years. This extra income also means we may not need to borrow as much as we first thought and it allows us to continue to keep a healthy amount in reserve to cope with any unexpected events in the future.

Join Glen Housing Association for just £1.00



Take the next step to ensure Glen continues to thrive.

Together we can make a difference.

At Glen, we genuinely put our tenants at the heart of everything we do. From friendly, face-to-face support to our hardworking Caretaking team who keep our schemes clean, tidy and welcoming (and always have time for a wave or a blether), we're proud to be a landlord that puts people before processes. Our biggest strength has always been our tenants, and your involvement helps keep our values alive and our communities strong.

As a registered charity, Glen can only continue to exist with the support of its 'Members'. Right now only 5% of our tenants have signed up and we'd love more of you to join us.

Becoming a member is a simple but powerful way to have a say, support Glen's future and protect tenant-led values for generations to come.

Complete the application on the back page or contact us and we'll send one out.

A Big Glen Welcome to our New Tenants



"So nice to meet you & thanks so much for the Welcome Box; it's amazing!! This is such a thoughtful & useful box. Currently got the kettle on so I can try the chocolate cookies and Tetley Tea Bags. Woo Hoo!!" Lindsay

After completing our new tenant survey, Lindsay became the first tenant to receive a settling-in visit from Carolyn, our Tenant and Community Engagement Officer.

As a thank you for choosing Glen Housing and to welcome Lindsay into the Glen family, we gifted her with a new home box of goodies which includes basic essentials and a few treats.



Since meeting Lindsay, we've handed out 4 further hampers to new tenants across Leven and Glenrothes.

We're delighted that Denise, Rebecca, Robert & Alana love their new homes and

their feedback on our customer service and friendliness of our team has been a real boost for everyone involved. Rebecca and Robert especially mentioned the carpet fitting we arranged and Denise thanked us for leaving fixtures and fittings, which were a great help to her.



Closing the Curtains on our Window Programme

Since Spring 2024, we've been upgrading over 300 homes in Collydean, The Broom & Lower Methil with new, high-spec, triple glazed windows and doors.

With the final property now complete, this major capital works programme has been wrapped up a fantastic six months ahead of schedule; no small achievement and a real credit to everyone involved.



Putting the 'elite' in Elite



The new windows and doors were supplied by Clydebuilt, with installation carried out by their sub-contractor Elite, whose team brought more than just technical skill to the job. As captured in the photo, the installers were known for their upbeat approach — turning up each day with the radio on, plenty of banter, and a steady stream of thumbs-up that kept spirits high and tenants entertained throughout the works.

We'd like to say a big thank you to all involved for delivering such a high-quality improvement programme, on time (and then some), and for helping make our homes warmer, more energy efficient and more secure for residents — all with a great soundtrack along the way.

House Burping: TikTok craze or just plain auld Hoosework?

If you're a Baby Boomer or Gen. X, then *airing yir hoose* is just part and parcel of everyday living. In the days of coal fires, windows running with condensation and not an Xpelair in sight, opening windows was essential for clean air to circulate around the house. Who would've thought that this small act would turn into a TikTok sensation and hi-jacked as a new phenomenon called 'House Burping'.

Translated from the German lüften, meaning airing out, the practice is just the same as our Granny showed us; open windows and doors for a period of time to get rid of odours, smells and pollutants.



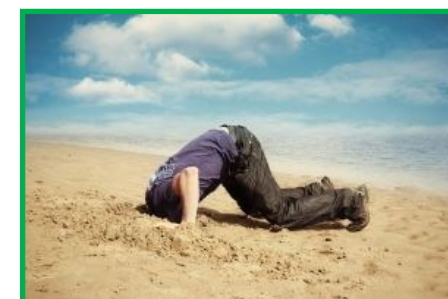
Rent Arrears Impact

We are proud to report that our rent arrears are currently at 0.69%, significantly lower than the national average of 6%. This isn't just a number — it reflects the hard work of our staff and the commitment of our tenants.

But what does 0.69% really mean?

- It represents around £20,000 in income that cannot be invested into services or planned improvements.
- Over 30 years, that lost income becomes £600,000 — money that could have supported upgrades, community projects, property improvements, or tenant services.
- And if arrears were to rise to 1%, it would create a £1 million deficit in our capital programme — a significant impact on the organisation's long term ability to invest in our properties.

Don't stick your head in the sand.....



This is why early intervention matters. When tenants reach out for support, arrears stay low, services stay strong, and the whole community benefits. It can be tempting to ignore bills when money is tight, but when it comes to rent, burying your head in the sand only makes things harder.

If you're worried about arrears or struggling with your finances, please know this: **You're not alone, and we're here to help.**

Our Housing Officers work tirelessly to support tenants who are facing financial difficulties. They offer confidential advice, practical guidance, and ongoing support to help you stay in control of your tenancy.

Alongside this, we have the services of Carolyn McAllister, our Income Maximisation Officer who visits tenants at home, advocates on their behalf, and helps identify benefits or financial support they may be entitled to.

Many tenants have already seen real improvements thanks to Carolyn's intervention. Our message is:

- **Don't ignore the problem**
- **Pick up the phone; call or message us**
- **Or visit one of our offices**

We're ready to help before issues become unmanageable. Contacting us is the first step towards getting back on track.

Hello Spring

May is finally here, bringing brighter days, blooming gardens and a fresh start across our neighbourhoods. It's the perfect time to enjoy the outdoors, spruce up our gardens and take pride in where we live.

From birdsong in the mornings to lighter nights, nature has come back to life all around us.

We hope this season brings a sense of renewal, positivity and community spirit to you and your home.

Let's work together to keep our communities clean, colourful and welcoming through the spring and summer.



Grass Cutting Programme 2026

Our grass cutting programme is now underway, and alongside this, our Caretaking team and Housing Officers will be out and about in your neighbourhood carrying out routine front, rear and communal garden inspections.

These visits help keep our estates looking tidy, safe and welcoming for everyone, and will include checks for rubbish, overflowing bins, dog fouling and general untidiness.

If you have any bulky items you need to dispose of, please remember you can arrange a **free bulk uplift** directly with Fife Council using their online form at www.fife.gov.uk/services/form-pages/request-bulky-uplift



Poo Patrol

It's so pleasing to see dog owners out with their beloved pooches and we're really lucky to have some beautiful walks surrounding our properties.

The majority of us always have poop disposal bags in our coat pockets but some owners don't, and violate the paths & communal areas we walk on. Our eagle eyed **poo patrollers** are always checking & will spray paint around the poop as a warning to the owner that we're watching—so others don't end up with dog mess on their shoes.

Particular problem areas are Heimdall Gardens, Wilmington Drive, Glenfield Court, Durie Street and various communal gardens. It's an offence under the Dog Fouling (Scotland) Act 2003, and we'll contact Safer Communities to report incidents which may result in fines of up to £80.00. We can also retract pet permission if tenants ignore warnings. Ring doorbell footage is always useful so we can go direct to the owner with evidence!

Responsible tenants can also play their part by reporting dog fouling via Fife Council's website. <https://www.fife.gov.uk/kb/docs/articles/community-life2/safer-communities/dogs> or contact us.

Grow wild at Magnus Drive's Community Wildlife Garden

Residents local to Magnus Drive, Glenrothes, will recall seeing local children from Collydean Primary School nurturing and tending to the wildlife garden, dedicated to their late Headteacher Louise Blundell. Outdoor lessons were the norm, but these halted during lockdown and have never got back off the ground.

Anne and Carolyn have been rallying support from the primary school, Fife Council and Collydean Community Centre to bring events at the garden back to life and hope to have an action plan in place soon. Glen has identified some funds to jump start the project and the Woodlands Trust has donated 40 trees to be planted in the park.

We'd love for people to become involved and have a stake in looking after the garden. You don't have to be an expert, just enthusiastic, and as the garden is predominately raised planters, any age or capability can join in the restoration. As we all know, being outside in the fresh air is wonderful for our wellbeing and learning and growing together is a major positive for our mental health. Plus, we're helping the environment at the same time.

If you'd like to roll up your sleeves & help us grow something special together, contact Carolyn, our Tenant and Community Engagement Officer.



Carolyn is your 'go-to' person in Team Glen for:

- Tenant Participation
- Community Engagement.

She's based at the Glen Office at Heimdall Gardens, so please pop-in to say Hello, or stop her for a blether when she's out and about.

To get in touch:

Phone: 01592 621188

Email: carolyn@glenhousing.co.uk

Or, send a message to our Facebook page



Looking Ahead

This will be the last edition of 'On your Doorstep' in the current format. We're looking at other ways to produce future newsletters, including an electronic version like 'SWAY', which will be familiar to many. Of course, paper copies will be available for those who prefer a newsletter through their door.

Carolyn would love to hear your suggestions or even better send her examples of electronic or on-line community newsletters.